



**SunStar**  
Patio Heater Limited Warranty  
(Includes only models PHS40 and PHJ40)

**CONSUMER/RESIDENTIAL LIMITED WARRANTY**

SunStar Heating Products (SunStar) warrants the original residential owner of any SunStar Patio Heater Model #PHS40 and #PHJ40 (patio heaters) that it will be free from defects in material and workmanship under normal use and service for a period of one year from the date of purchase. The patio heater shall be installed, used and maintained strictly in accordance with manufacturer's instructions. SunStar's sole obligation under this warranty is limited to providing the purchaser at no charge and upon proof of purchase (including original sales receipt or invoice and model number and serial number) with parts necessary to repair the patio heater; provided the purchaser (if requested) returns any parts needing replacement to the SunStar Service Center (as provided below) at the purchaser's expense.

**COMMERCIAL OR RENTAL WARRANTY**

SunStar Heating Products (SunStar) warrants the original residential owner of any SunStar Patio Heater Model #PHS40 and #PHJ40 (patio heaters) that it will be free from defects in material and workmanship under normal use and service for a period of 120 days from the date of purchase. The patio heater shall be installed, used and maintained strictly in accordance with manufacturer's instructions. SunStar's sole obligation under this warranty is limited to providing the purchaser at no charge and upon proof of purchase (including original sales receipt or invoice and model number and serial number) with parts necessary to repair the patio heater; provided the purchaser (if requested) returns any parts needing replacement to the SunStar Service Center (as provided below) at the purchaser's expense.

**WHAT IS NOT COVERED**

This warranty shall not apply: (a) to circumstances where gas pressure to each heater is higher than that specified for each heater; (b) to circumstances where the type of gas is different than the type of gas noted on the name plate for each heater, (c) to water damage to gas controls; and (d) to any heater or component, which has been repaired or replaced with other than factory parts, modified in any way, misused or damaged, or which have been used contrary to the manufacturer's written instructions; (e) to improper assembly or improper hook up; (f) to damage or repairs that result from spiders or other insect nesting (g) to damage due to weather conditions; (h) to normal wear and tear such as discoloration to the finish, scratches, chips, abrasion, or fading from exposure to sunlight or other atmospheric conditions; (i) to any component failure caused by abuse, transportation or misuse.

Additionally this warranty does not imply or assume responsibility for consequential damages that may result from the use, misuse or improper installation of this heating appliance and in no event shall SunStar be responsible for such damages. This warranty does not cover claims, which do not involve defective workmanship or materials.

**DUTIES OF THE OWNER**

Travel, diagnostic cost, service labor, labor to repair the defective appliance and freight charges on warranty parts will be the responsibility of the owner. A bill of sale, canceled check, or payment record should be kept to verify the purchase date and the remaining warranty period. Original carton should be kept for warranty return of unit.

**YOUR RIGHTS UNDER STATE LAW**

This warranty gives you the specific legal rights and you may also have other rights, which may vary, from state to state.

**HOW TO GET SERVICE**

All parts or products returned due to defects must be shipped prepaid to an Authorized SunStar Service Center. Please contact your SunStar dealer for service details. If, after contacting your SunStar dealer, service received has not been satisfactory, contact: SunStar Service Center, P.O. Box 36271, Charlotte, NC 28236 or call at (704) 372-3486;